SMART
ACCESS

Contactless Key app

CISA®

ALLEGION™

The app that makes access easier

Mobile technology is changing how guests of all ages, not just millennials, behave, as they rely on their smartphones for most of their everyday activities.

To meet ever-changing needs in the hospitality sector and provide an innovative guest experience, **CISA has developed CISA Smart Access, an app that gives you access to your room using your smartphone.**

With CISA Smart Access, opening your door is as easy as chatting.

Benefits for guests and staff

Digital keys offer endless benefits for you - making check-in and hospitality services quicker and easier, and your guests - adding value to their experience. Find out how CISA digital keys can drive innovation in your lodging facility.

📱 **EFFICIENCY: digital keys can be sent to guests remotely at any time** using a completely digitalised process, **so your staff has more time to focus on other guest needs.** If there is a room change or additional accesses are requested, the system generates a new key quickly and easily.

📱 **CONVENIENCE: digital keys and any changes in the length of a guest's stay are sent instantly to their smartphone.** They can view the name of the lodging facility, their room number and the details of their stay whenever they want.

Hotel Excelsior
Welcome, here is your mobile key.

Hotel Excelsior
Welcome, here is your mobile key.

📱» **DISTANCING: thanks to mobile technology, you no longer need to sanitise physical credentials,** you can bypass reception and skip the queue when checking in and out and minimise actual contact between guests and staff, respecting social distancing rules.

📱» **SUSTAINABILITY: moving over to digital keys means fewer plastic key cards,** improving the environmental footprint and corporate social responsibility of your business.

📱» **SECURITY:** our smartphone is never far away and we are reluctant to lend it to others, ensuring greater control over access management. If a key card is lost and not promptly cancelled, anyone can pick it up and gain access to the premises, whereas the various **layers of protection we have on our smartphones — screen lock with a PIN, face ID, fingerprint recognition — help pre-empt this risk.**

How does it work?

When booking or checking in, guests are asked to provide a telephone number or email address. **Before or upon arrival, they receive a WhatsApp or an email with a link to download the app and their credentials.**

By simply tapping the button on the app, they can open the door to their room and any other areas they have been granted access to. The digital key is automatically disabled after check-out.

CISA Smart Access
enhances the guest experience

CISA Smart Access is ideal if you want to manage access at different times of the day (at night, for instance) or offer an innovative digital experience for your guests by automatically sending them their credentials.

How to improve your digital strategy

The degree of automation you choose depends on your facility and **CISA consultants are on hand to tailor the solution to your needs.**

GUESTS can make bookings and check in using the app or website and then receive their digital key directly to their smartphone.

The entire process is digitalised and can be expedited before guests actually arrive.
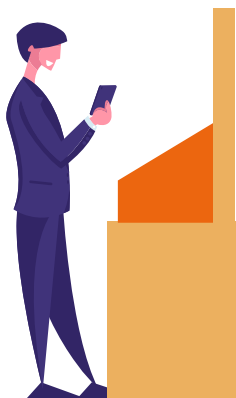
If there are self check-in kiosks, the key can be sent directly to the guest. The process can be completely paperless, even when using dedicated check-in apps.

Click-to-Chat

Sending a digital key is also a great opportunity to connect with your guests. When the Click-to-Chat link pops up on their screen, **they can start a live WhatsApp chat session with the lodging facility in just one click,** without having to save the number. It is a simple and immediate way of communicating with guests using instant messaging.

To chat directly with Hotel Excelsior, click here

About Allegion

Allegion (NYSE: ALLE) is a global pioneer in seamless access, with leading brands like CISA®, Interflex®, LCN®, Schlage®, SimonsVoss® and Von Duprin®. Focusing on security around the door and adjacent areas, Allegion secures people and assets with a range of solutions for homes, businesses, schools and institutions. Allegion had $2.7 billion in revenue in 2020, and its security products are sold around the world.

For more, visit **allegion.com**.

AXA ▪ BRICARD ▪ Briton ▪ CISA ▪ interflex

KRYPTONITE ▪ NORMBAU ▪ Simons≡Voss technologies ▪ TRELOCK

📍 CISA SpA
Via Oberdan 42
48018 Faenza (RA) Italy

📞 Ph. +39 0546 677111
Fax +39 0546 677150

👤 Customer Service and Technical Support
+39 0546 188 0070

📘 📷 ▶ in **cisa.com**
cisa.sales@allegion.com

ALLEGION